

isf

SWEDISH SOCIAL
INSURANCE INSPECTORATE

Summary 2017:7

Data quality concerning
basic personal information
and applicable legislation

isf

Swedish Social Insurance Inspectorate

www.inspsf.se

Stockholm 2017

© Inspektionen för socialförsäkringen

Authors: Elisabeth Frid, Elisabeth Rydberg and Inger Sohlberg

Summary

Data quality concerning basic personal information and applicable legislation

The Swedish Social Insurance Inspectorate (Inspektionen för socialförsäkringen, ISF) is an independent supervisory agency for the Swedish social insurance system. The objectives of the agency are to strengthen compliance with legislation and other statutes, and to improve the efficiency of the social insurance system through system supervision and efficiency analysis and evaluation.

The ISF's work is mainly conducted on a project basis and is commissioned by the government or initiated autonomously by the agency. This report has been initiated by the agency.

Background

Accurate data quality in data registers regarding basic information about a person such as social security number, address, civil status, family constellation, and applicable legislation, are essential conditions for a correct handling of social insurance benefits. Accurate data quality is becoming more important with the increasing pace of automated functions for social benefits.

Objectives

The purpose of this report is to investigate how the Swedish Social Insurance Agency works to ensure accurate data quality concerning basic information about a person and applicable legislation.

Methods

The basis for this review has been interviews with representatives from the Swedish Social Insurance Agency, the Swedish Pensions Agency, and The Swedish Tax Agency. There has also been a review of relevant documents concerning procedures for manual handling for correcting data.

Findings

The Swedish Social Insurance Agency needs to pay more attention to ensuring accurate data quality concerning general information about persons. The agency needs to clarify the routines and responsibilities concerning manual handling of changes in the data registers.

This review also shows that the Swedish Social Insurance Agency investigates a decreasing number of cases concerning applicable legislation, which may have an impact on the handling of the benefits.